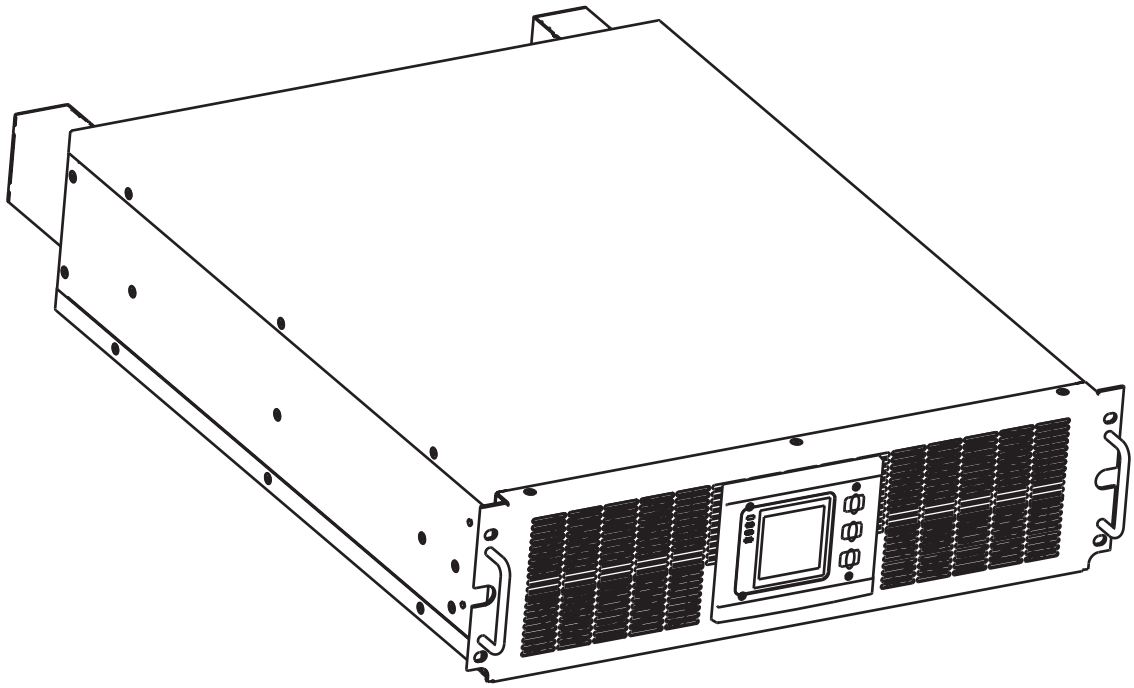
Uninterruptible Power Systems

10/15/20KVA



Operation Manual

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Publish statement

Thank you for purchasing this series UPS.
This series UPS is an intelligent, three phase in three phase out, high frequency online UPS designed by our R&D team who is with years of designing experiences on UPS. With excellent electrical performance, perfect intelligent monitoring and network functions, smart appearance, complying with EMC and safety standards, This UPS has become standard product which meets the world's advanced level.
Read this manual carefully before installation
This manual offers technical support for equipment operator

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1．Safety

Important safety instructions – Save these instructions

There exists dangerous voltage and high temperature inside the UPS. During the installation, operation and maintenance, please abide the local safety instructions and relative laws, otherwise it will result in personnel injury or equipment damage. Safety instructions in this manual act as a supplementary for the local safety instructions. Our company will not assume the liability that caused by disobeying local safety instructions。

1.1 Safety notes

1．Even no connection with utility power, 220/230/240VAC voltage may still exist at UPS outlet！

2．For the sake of human being safety, please well earth the UPS before starting it .

3．Don’t open or damage battery, for the liquid spilled from the battery is strongly poisonous and do harmful to body！

4．Please avoid short circuit between anode and cathode of battery, otherwise, it will cause spark or fire！

5．Don’t disassemble the UPS cover, or there may be an electric shock！

6．Check if there exists high voltage before touching the battery

7．Working environment and storage way will affect the lifetime and reliability of the UPS. Avoid the UPS from working under following environment for long time

- ◆ Area where the humidity and temperature is out of the specified range(temperature 0 to 40℃, relative humidity 5%-95%)
- ◆ Direct sunlight or location nearby heat
- ◆ Vibration Area with possibility to get the UPS crashed.
- ◆ Area with erosive gas, flammable gas, excessive dust, etc

8．Keep ventilations in good conditions otherwise the components inside the UPS will be over-heated which may affect the life of the UPS.

1.2 Symbols used in this guide

WARNING!

Risk of electric shock

CAUTION!

Read this information to avoid equipment damage

2．Main Features

2.1 Summarization

This series UPS is a kind of three-in- three -out high frequency online UPS, it provides three specifications: The 10KVA/15KVA and 20KVA. The products are modularized and adopt the N+X redundancy. It can flexibly increase the number of the UPS modules according to the load capacity which is convenient for flexible allocation and gradually investment.

The UPS can solve most of the power supply problems, such as blackout, over-voltage, under-voltage, voltage sudden drop, oscillating of decreasing extent, high voltage pulse, voltage fluctuation, surge, inrush current, harmonic distortion (THD), noise interference, frequency fluctuation, etc..

This UPS can be applied to different applications from computer device, automatic equipment, communication system to industry equipment.

2.2 Functions and Features

◆3Phase In/3Phase Out UPS

It is 3Phase In/3Phase Out high-density UPS system, of which input current is kept in balance. No unbalance problem might occur.

◆Digital Control

This series UPS is controlled by Digital Signal Processor(DSP); ehance, it increases reliability, performance, self-proteciton, self-diagnostics and so on.

◆Modular Design

This series UPS adopts modular design concept. The capacities of modules available are 10KVA, 15KVA and 20KVA.

◆Battery Configurable from 32 blocks to 40 blocks

The battery voltage of this series UPS can be configured at 32 blocks, 34 blocks, 36 blocks, 38 blocks or 40 blocks according to your convenience.

◆Charging Current is configurable

Via setting tool, the user may set the capacity of the batteries as well as reasonable charging current as well as maximum charging current. Constant voltage mode, constant current mode or floating mode can be switched automatically and smoothly.

◆Intelligent Charging Method

The series UPS adopts advanced three-stage charging method—

1st stage: high current constant current charging
to guarantee to charge back to 90%;

2nd-stage: Constant Voltage
In order to vitalize battery and make sure batteries are fully charged

3rd stage: floating mode.

With this 3-stage charging method, it extends the life of the batteries and guarantees fast charging.

◆LCD Display

With LCD plus LED displays, the user may easily get UPS status and its operational parameters, such as input/output voltage, frequency & load%, battery % and ambient temperature, etc..

◆Intelligent Monitoring Function

Via optional SNMP Card, you may remotely control and monitor the UPS.

◆EPO Function

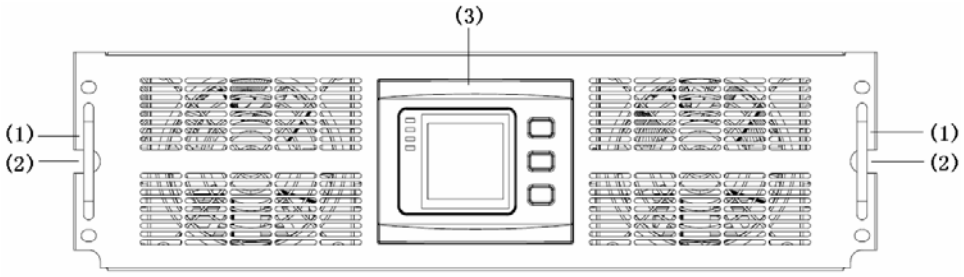
The series UPS may be completely shut off when the EPO is pressed. REPO function(Remote EPO) is also available in this series UPS.

3．Installation

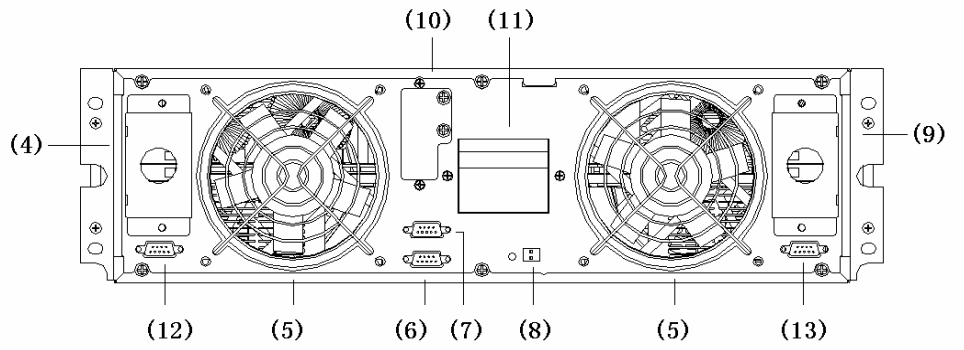
3.1 Unpack checking

1. Don’t lean the UPS when moving it out from the packaging
2. Check the appearance to see if the UPS is damaged or not during the transportation, do not switch on the UPS if any damage found. Please contact the dealer right away.
3. Check the accessories according to the packing list and contact the dealer in case of missing parts.

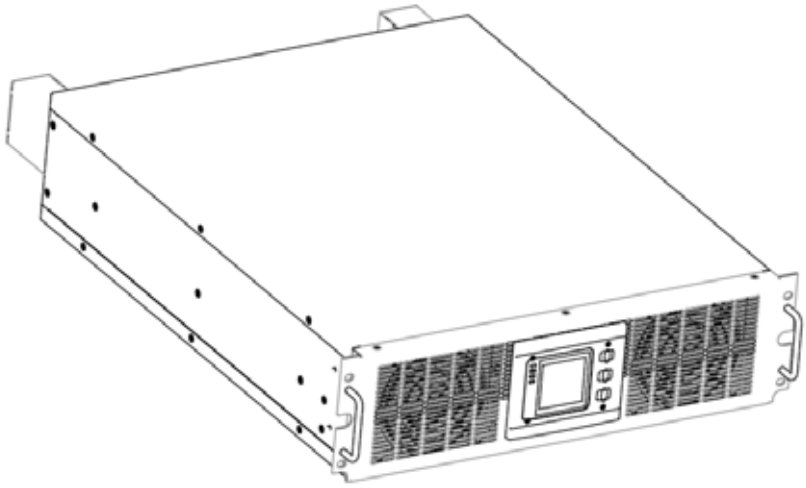
3.2 UPS Module Outlook



Front View



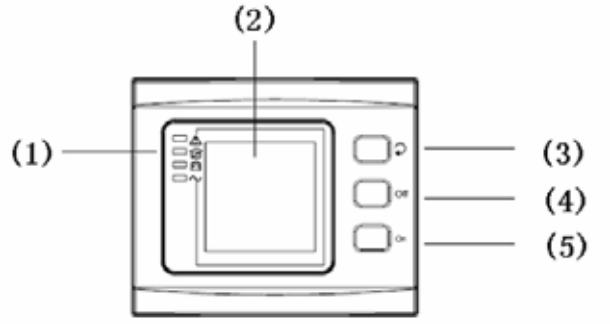
Rear View



Side View

(1)handles (2)fixing screw hole (3)LCD Display (4)Input Terminal (5)fan (6)RS485/RS232 port (7)SNMP port (8)EPO (9)Output Terminal (10)Battery Terminal (11)Input Breaker (12) Parallel Port 1 (13) Parallel Port 2

3.3 LCD control panel



LCD control panel introduction

（1）LED（from top to bottom: “alarm”, “bypass”, “battery”, “inverter”） （2）LCD display （3）scroll button （4）Off button （5）On button

3.4 Installation notes

◆Please place the UPS in a clean, stable environment, avoid the vibration, dust, humidity, flammable gas and liquid, corrosive objects. To avoid from high room temperature, a system of room extractor fans is recommended to be installed. Optional air filters are available if the UPS operates in a dusty environment.

◆The environment temperature around the UPS should keep in a range of 0°C～40°C. If the environment temperature exceeds 40°C, the rated load capacity should be reduced by 12% per 5°C. The max temperature can't be higher than 50°C.

◆If the UPS is dismantled under low temperature, it might be in a condensing condition.The UPS can't be installed unless the internal and external of the equipment is fully dry. Otherwise, there will be in danger of electric shock.

◆Batteries should be mounted in an environment where the temperature is within the required specs. Temperature is a major factor in determining battery life and capacity. In a normal installation, the battery temperature is maintained between 15°C and 25°C. Keep batteries away from heat sources or main air ventilation area, etc.

WARNING!
Typical battery performance data are quoted for an operating temperature between 20°C and 25°C. Operating it above this range will reduce the battery life while operation below this range will reduce the battery capacity.

◆Should the equipment not be installed immediately it must be stored in a room so as to protect it against excessive humidity and or heat sources。

CAUTION!
An unused battery must be recharged every 6months. Temporarily connecting the UPS to a suitable AC supply and activating it for the time required for recharging the batteries are required.

◆The highest altitude that UPS may work normally with full load is 1500 meters. The load capacity should be reduced when this UPS is installed in place whose altitude is higher than 1500 meters, shown as the following table:

（Load coefficient equals max load in high altitude place divided by nominal power of the UPS）

Altitude（m）	1500	2000	2500	3000	3500	4000	4500	5000
Load coefficient	100%	95%	90%	85%	80%	75%	70%	65%

◆To get the UPS completely monitored by the software, you just simply connect RS232 cable to each end of the computer and the UPS respectively.

3.5 External Protective Devices

For safety reasons, it is necessary to install, external circuit breaker at the input A.C. supply and the battery. This chapter provides guidelines for qualified installers that must have the knowledge of local wiring practices for the equipment to be installed.

◆External Battery

The UPS and its associated batteries are protected against the effect of over-current through a DC compatible thermo-magnetic circuit-breaker (or a set of fuses) located close to the battery.

◆UPS Output

Any external distribution board used for load distribution shall be fitted with protective devices that may avoid the risk of UPS overloaded.

◆Over-current

Protection device shall be installed at the distribution panel of the incoming main supply. It may identify the power cables current capacity as well as the overload capacity of the system .

CAUTION !

Select a thermo magnetic circuit-breaker with an IEC 60947-2 trip curve C (normal) for 125% of the current as listed below.

3.6 Power Cables

◆The cable design shall comply with the voltages and currents provided in this section, Kindly follow local wiring practices and take into consideration the environmental conditions (temperature and physical support media) .

WARNING !

UPON STARTING, PLEASE ENSURE THAT YOU ARE AWARE OF THE LOCATION AND OPERATION OF THE EXTERNAL ISOLATORS WHICH ARE CONNECTED TO THE UPS INPUT/BYPASS SUPPLY OF THE MAINS DISTRIBUTION PANEL.CHECK TO SEE IF THESE SUPPLIES ARE ELECTRICALLY ISOLATED, AND POST ANY NECESSARY WARNING SIGNS TO PREVENT ANY INADVERTENT OPERATION

Cable Dimension

UPS module	Cable Dimension			
	AC Input (mm^2)	AC Output (mm^2)	DC Input (mm^2)	Grounding (mm^2)
10KVA	4	4	6	4
15KVA	6	6	8	6
20KVA	8	8	10	8

CAUTION!

Protective earth cable: Connect each cabinet to the main ground system. For Grounding connection, follow the shortest route possible。

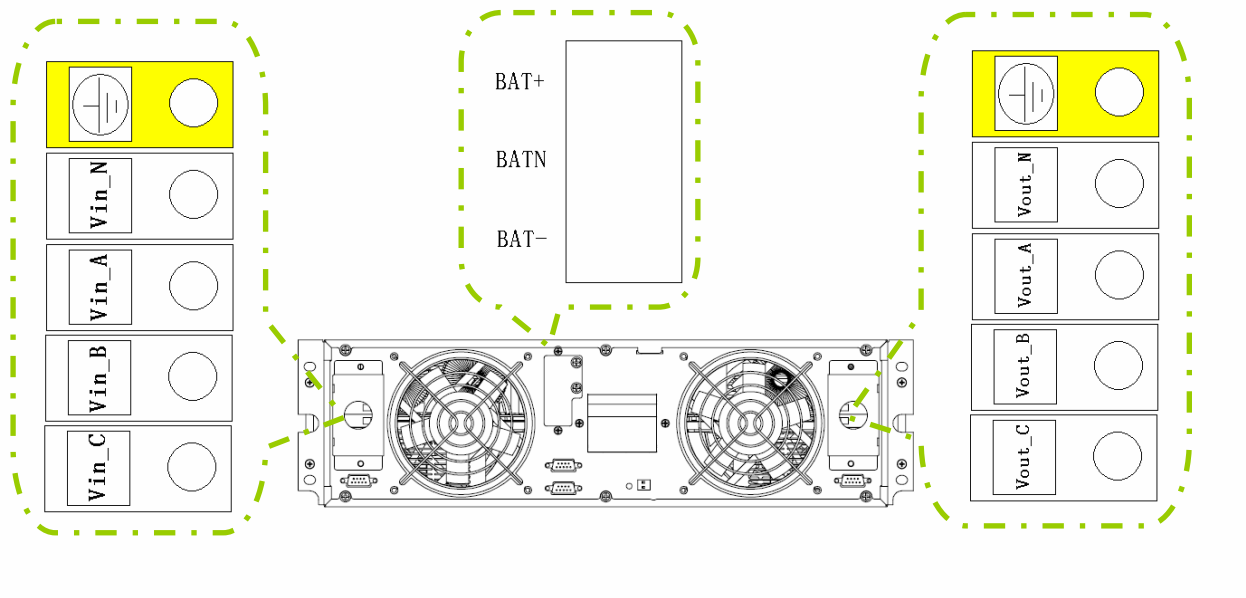
WARNING!

FAILURE TO FOLLOW ADEQUATE EARTHING PROCEDURES MAY RESULT IN ELECTROMAGNETIC INTERFERENCE OR IN HAZARDS INVOLVING ELECTRIC SHOCK AND FIRE

3.7 Power cable connect

Once the equipment has been finally positioned and secured, connect the power cables as described in the following procedure.

Verify the UPS is totally isolated from its external power source and also all power isolators of the UPS are open. Check to see if they are electrically isolated, and post any necessary warning signs to prevent their inadvertent operation .



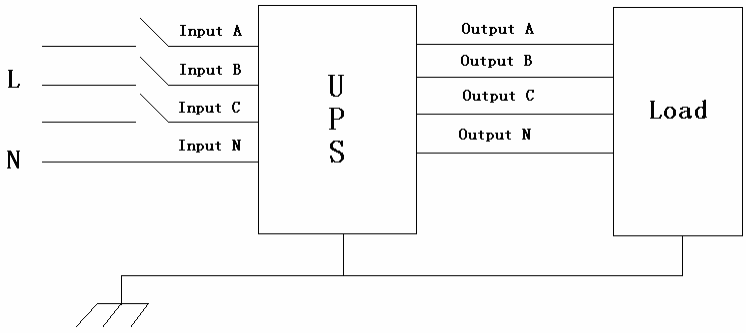
Left: Input Ground/Input Neutral/Input A(L1), Input B(L2) & Input C(L3)

Middle: Bat Positive/ Bat Neutral/Bat. Negative

Right: Output Ground/Output Neutral/Output A(L1)/Output B(L2)/Output C(L3)

Choose appropriate power cable, and pay attention to the diameter of the connection terminal of the cable that should be greater than or equal to that of the connection poles;

Wiring



WARNING!

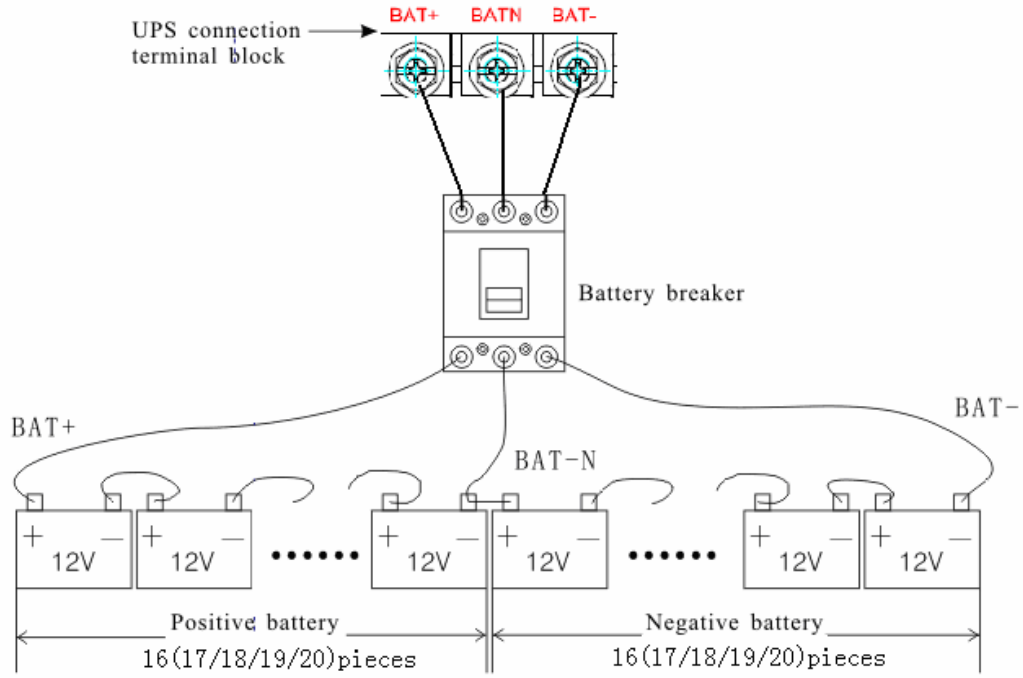
If the load equipment is not ready to accept power on the arrival of the commissioning engineer then ensure that the system output cables are safely isolated at their ends

CAUTION!

The earthing and neutral bonding arrangement must be in accordance with local and national codes of practice.

3.8 Battery connection

The UPS adopts positive and negative double battery framework, total 32(optional 34/36/38/40) pieces in series. A neutral cable is retrieved from the joint between the cathode of the 16th (17th/18 th/19 th/20th) and the anode of the 17th (18 th/19 th/20th /21 th) of the batteries. Then the neutral cable, the battery Positive and the battery negative are connected with the UPS respectively. The battery sets between the Battery anode and the neutral are called positive batteries and that between neutral and cathode are called negative ones. The user can choose the capacity and the numbers of the batteries according to their desire. The connection is shown as following:



Note：

The BAT+ of the UPS connect poles is connected to the anode of the positive battery, the BAT- is connected to the cathode of the positive battery and the anode of the negative battery, the BAT- is connected to the cathode of the negative battery。

Factory default setting for battery quantity is 32pcs and for battery capacity is 7AH (charger current 1A). When connecting 34/36/38pcs or 40pcs batteries, please re-set desired battery quantity and its capacity after UPS starts at AC mode. Charger current could be adjusted automatically according to battery capacity selected. (Also charger current is selectable). Via the setting tool, all related parameter settings can be performed.

CAUTION!

Ensure correct polarity battery string series connection. i.e. inter-tier and inter block connections are from (+) to (-)terminals.

Don't mix batteries with different capacity or different brands, or even mix up new and old batteries, either.

WARNING!

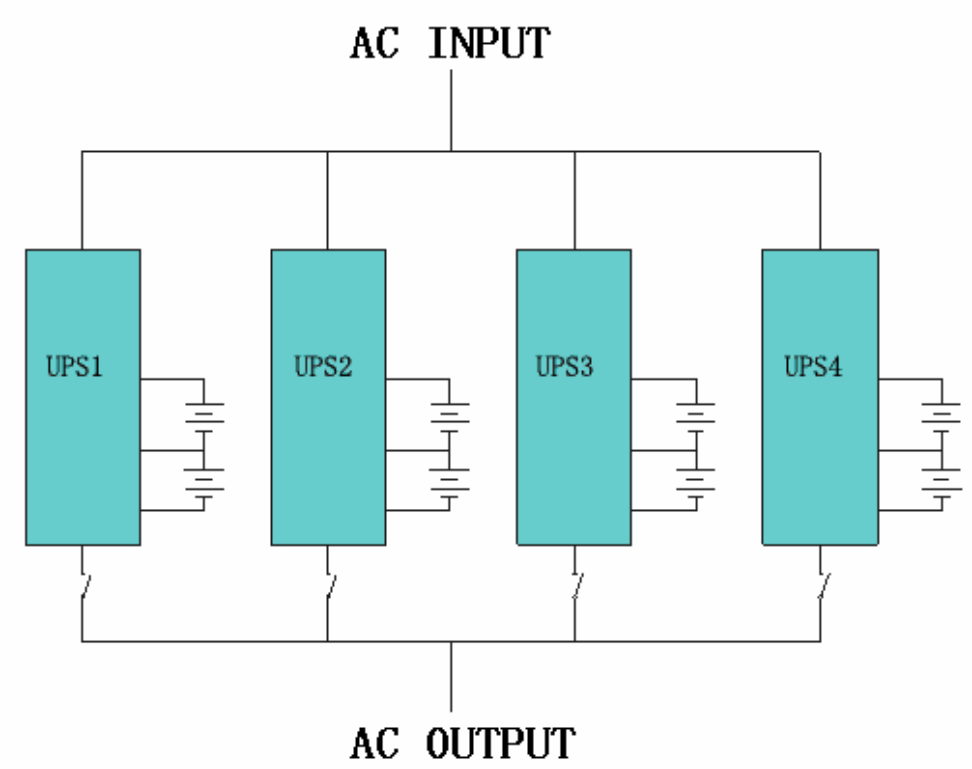
Ensure correct polarity of string end connections to the Battery Circuit Breaker and from the Battery Circuit Breaker to the UPS terminals i.e. (+) to (+) / (-) to (-) but disconnect one or more battery cell links in each tier. Do not reconnect these links and do not close the battery circuit breaker unless authorized by the commissioning engineer.

3.9 UPS Multi－Module Installation

The basic installation procedure of a parallel system comprising of two or more UPS modules is the same as that of single module system. The following sections introduce the installation procedures specified to the parallel system.

3.9.1 Cabinet installation

Connect all the UPSes needed to be put into parallel system as below picture.



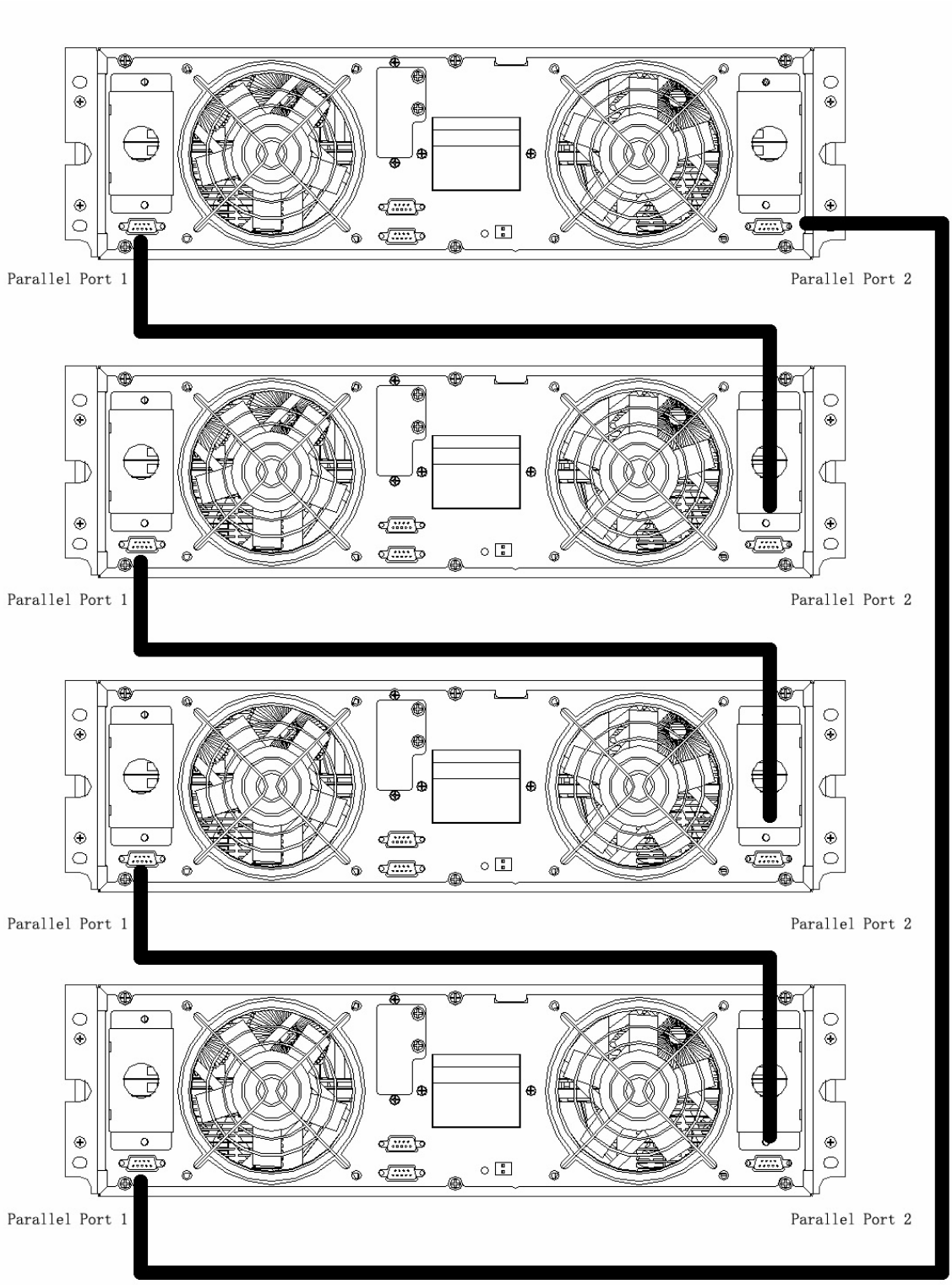
Make sure each UPS input breaker is in “off” position and there is no any output from each UPS connected. Battery groups can be connected separately or in parallel, which means the system itself provides both separate battery and comman battery.

WARNING!

Make sure the N、A（L1）、B（L2）、C（L3）lines are correct, and grouding is well connected.

3.9.2 Parallel cable installation

Shielded and double insulated control cables available must be interconnected in a ring configuration between UPS modules as shown below. The parallel control board is mounted on each UPS module. The ring configuration ensures high reliability of the control.

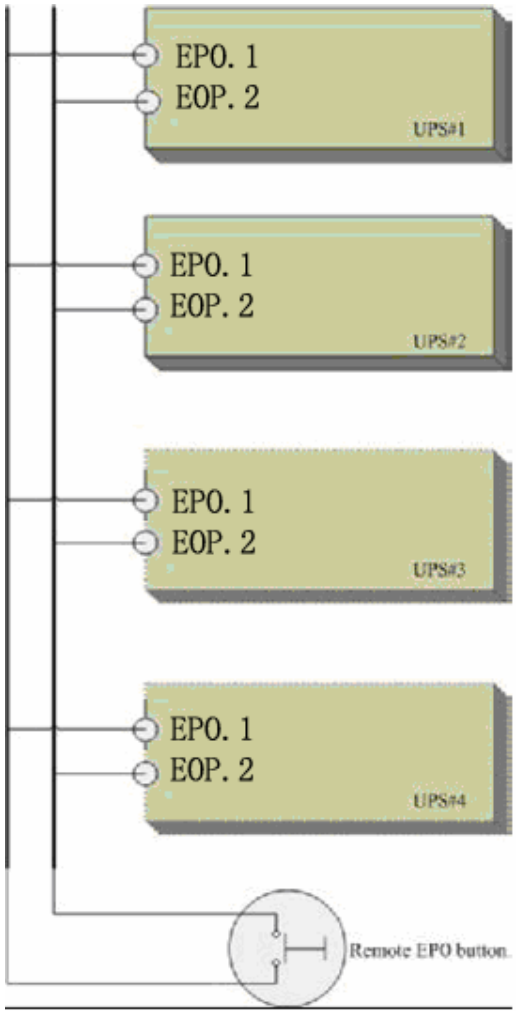


3.9.3 Remote Emergency Power Off (EPO) for parallel system

EPO for parallel system must be paralled and installed together as below picture. Once an EPO button of one of the UPS in the system is pressed, the UPS will send out a remote command and shut down the other UPSes in the system.

Note:

1.The remote emergency stop switch must be voltage free and ”normal open”.



3.9.4 Requirement for the parallel system

A group of paralleled modules behave as one large UPS system but with the advantage of presenting higher reliability. In order to assure that all modules are equally utilized and comply with relevant wiring rules, please follow the requirements below:

1) All UPS modules must be of the same rating and be connected to the same bypass source.
2) The Bypass and the Main input sources must be referenced to the same neutral potential.
3) The outputs of all the UPS modules must be connected to a common output bus.
4) The length and specification of power cables including the bypass input cables and the UPS output cables should be the same. This facilitates load sharing when operating in bypass mode.

4．Operation

4.1 Operation Modes

The UPS is a double-conversion on-line UPS that may operate in the following alternative modes：

◆Normal mode

The rectifier/charger derives power from the AC Mains and supplies DC power to the inverter while floating and boosting charge the battery simultaneously. Then, the inverter converts the DC power to AC and supplies to the load.

◆Battery mode (Stored Energy Mode)

If the AC mains input power fails, the inverter, which obtains power from the battery, supplies the critical AC load. There is no power interruption to the critical load. The UPS will automatically return to Normal Mode when AC recovers.

◆Bypass mode

If the inverter is out of order, or if overload occurs, the static transfer switch will be activated to transfer the load from the inverter supply to bypass supply without interruption to the critical load. In the event that the inverter output is not synchronized with the bypass AC source, the static switch will perform a transfer of the load from the inverter to the bypass with power interruption to the critical AC load. This is to avoid paralleling of unsynchronized AC sources. This interruption is programmable but typically set to be less than an electrical cycle e.g. less than 15ms (50Hz) or less than 13.33ms (60Hz).

◆ECO Mode

When the UPS is at AC Mode and the requirement to the load is not critical, the UPS can be set at ECO mode in order to increase the efficiency of the power supplied. At ECO mode, the UPS works at Line-interactive mode, so the UPS will transfer to bypass supply. When the AC is out of set window, the UPS will transfer from bypass to Inverter and supplies power from the battery, then the LCD shows all related information on the screen.

◆Parallel redundancy mode (system expansion)

To achieve a higher capacity and / or increase reliability, the outputs of up to four UPS modules can be programmed to operate in parallel and the built-in parallel controller in each UPS ensures automatic load sharing.

4.2 Turn on/off UPS

4.2.1 Connecting with Utility

CAUTION!
MAKE SURE GROUNDING IS PROPERLY DONE!

◆ Set the Battery Breaker to the “ON” position according to the user’s manual.

◆ Switch on the UPS

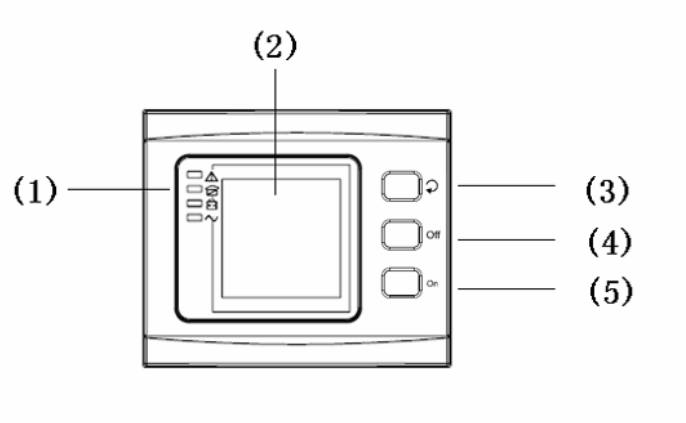
CAUTION！

Check to see if the load is safely connected with the output of the UPS. If the load is not ready to receive power from the UPS, make sure that it is safely isolated from the UPS output terminals

The internal fan of the UPS starts spinning, the UPS is performing self-diagnostics until buzzer beeps twice to show the UPS is normal. Then, the UPS goes to bypass supply, Utility LED and Bypass LED turn Green, the inverter is starting up now. When the inverter is checked “normal”, the UPS goes to working mode and the load is supplied by the inverter now.

No matter the UPS is operated normally or not, the LCD display will indicate current status. The top lines display the UPS operational status and the bottom lines indicate alarm conditions when they occur.

4.2.2 Black(Cold) start procedure



CAUTION!
Follow these procedures when the input AC Utility Failure, but battery is normal

◆ Turn on the battery switch.

The battery will feed the Auxiliary power board.

◆ Trigger the cold start buttons of the modules respectively as the position 5 of the above drawing.

When battery normal, rectifier starts operation, 30s later, inverter starts and operates, INV and output light up.

CAUTION!

Wait for approximately 30 seconds before you press the black start key

4.2.3 Inverter Off

When the Utility is normal, press “Off” button for approx. 1 sec until beep sounds, the inverter LED will extinguish, the bypass LED on, then the UPS turns to bypass supply.

When the UPS is on battery mode or without AC, press “Off” button for approx. 1 sec until beep sounds, the output of the UPS is off, fan stop spinning.After 60 seconds, all the LED on the LCD display extinguish.

4.2.4 Disconnecting with Utility

CAUTION!
This procedure should be followed to completely shut down the UPS and the LOAD. After all power switches, isolators and circuit breakers are opened, there will be no output.

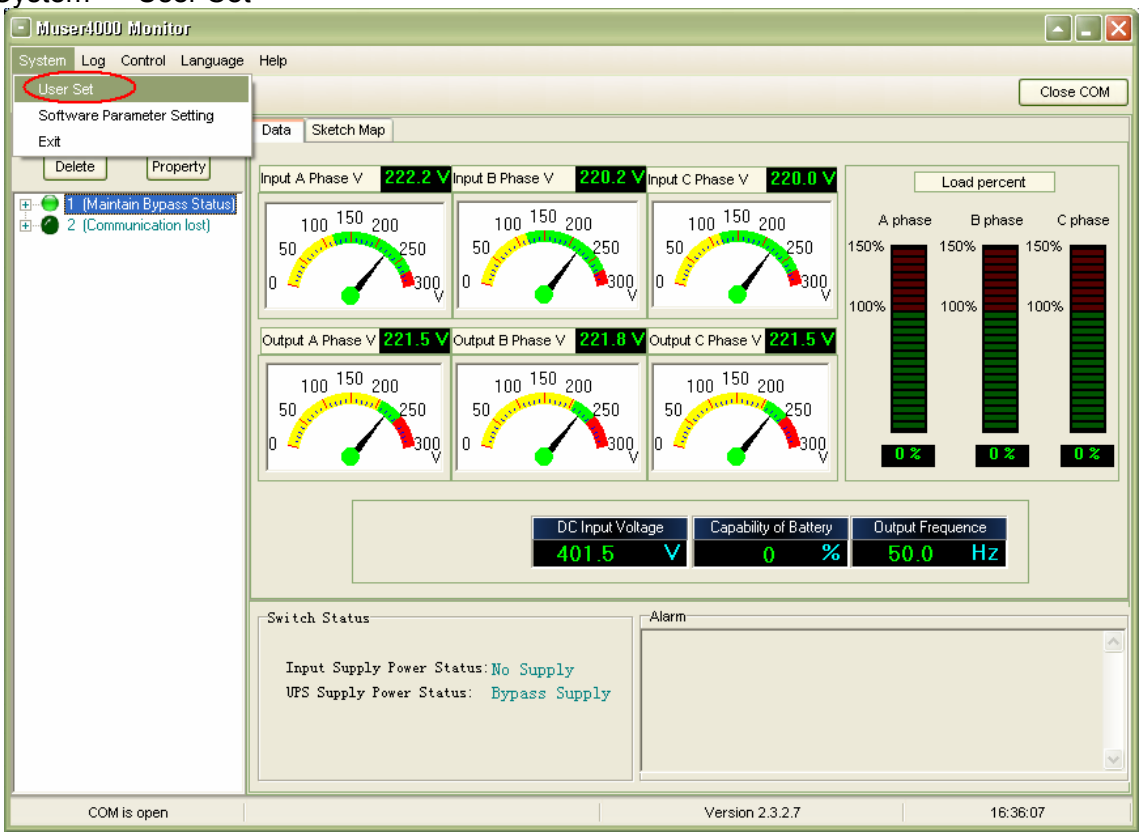
◆After the inverter is off, turn the Utility and battery breakers to “OFF”, then the LCD display will extinguish completely and fan stops spinning in 60 seconds. If there are external battery packs connected, please also turn the battery breaker to “OFF”.

WARNING!
Wait for about 5 minutes for the internal D.C. bus bar capacitors to be completely discharged.

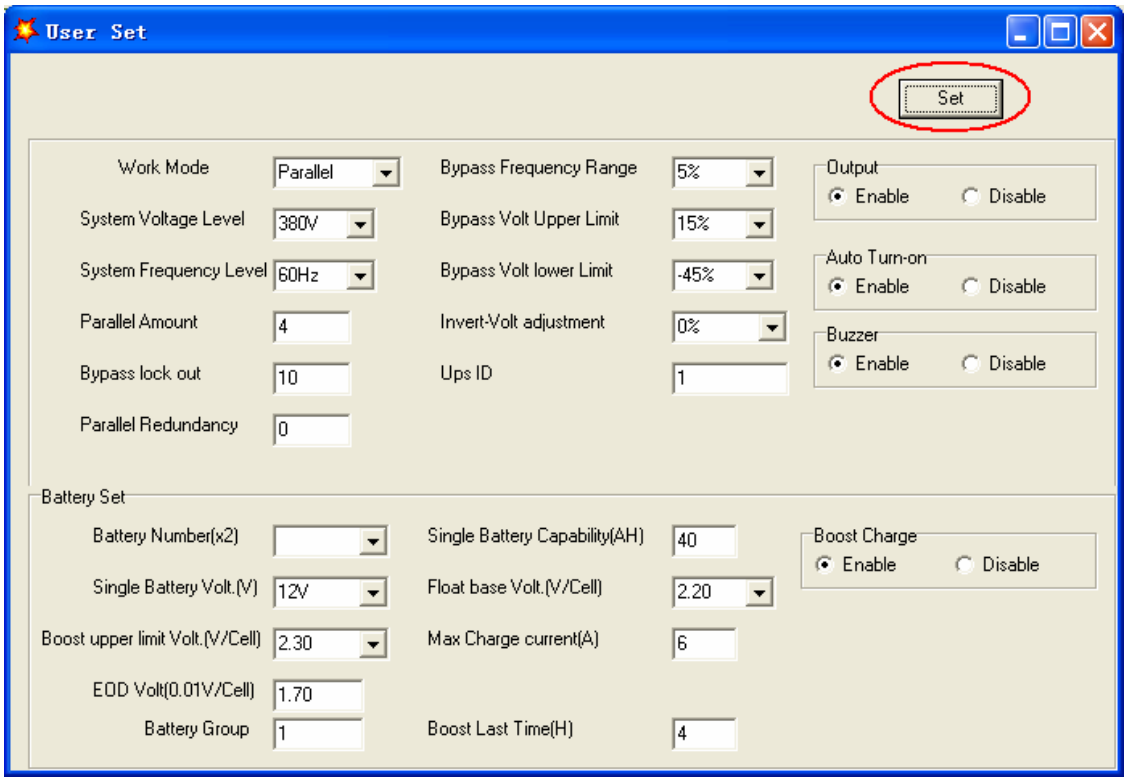
4.2.5 Parallel setting

◆Connect the UPS with computer. Power on the UPS.

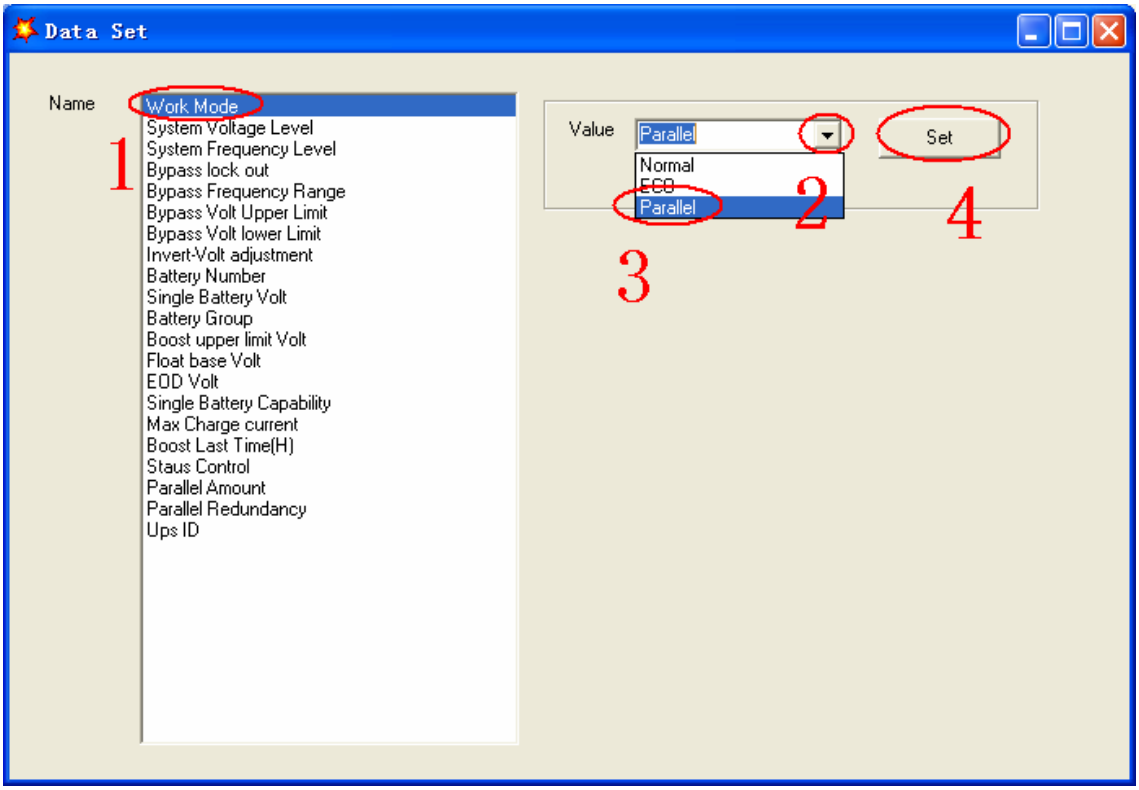
◆Open Muser4000 software, after connecting with the UPS successfully, click “System”->“User Set”



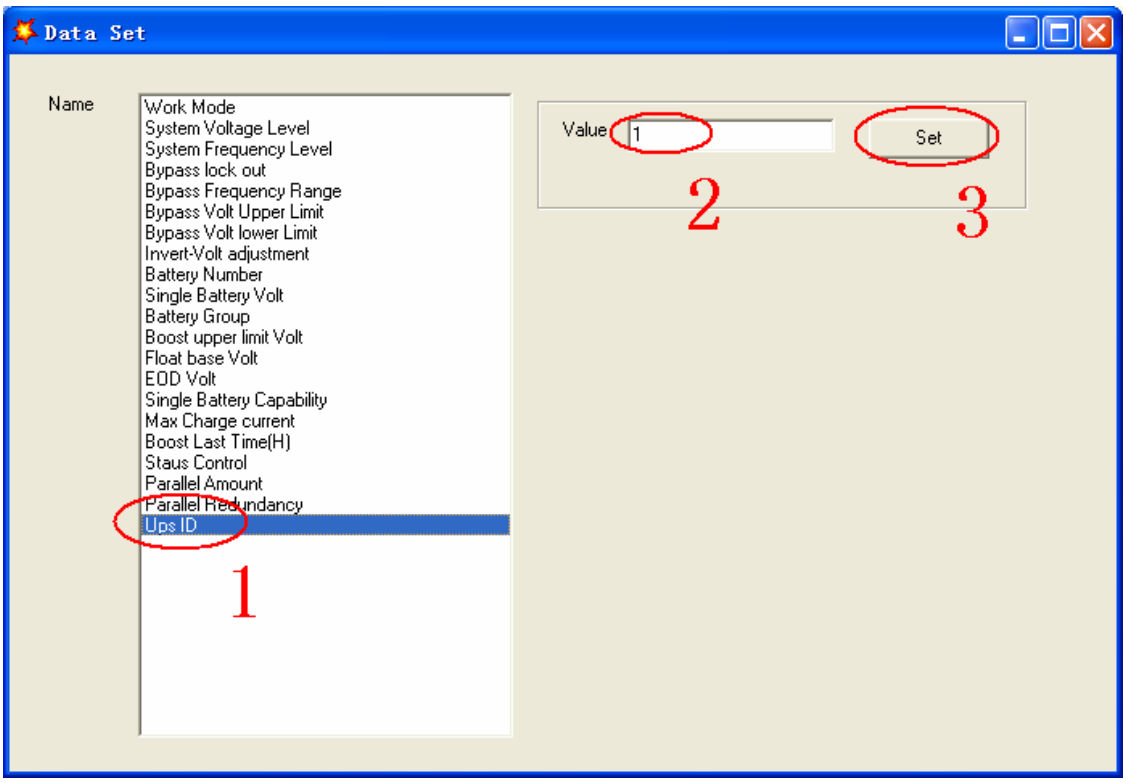
◆Click ‘Set” at “User Set” window;



◆At the window of “Data Set”, click “Work Mode”,, choose “Parallel” for the value, then click “Set” as shown in below picture. If the UPS sounds a “beep”, that means the setting is correct.



◆At the window of “Data Set”, click “Ups ID”, write a value for the parallel UPS ID at the right side, such as “1”, then click “Set” as shown in below picture. If the UPS sounds a “beep”, that means the setting is correct.

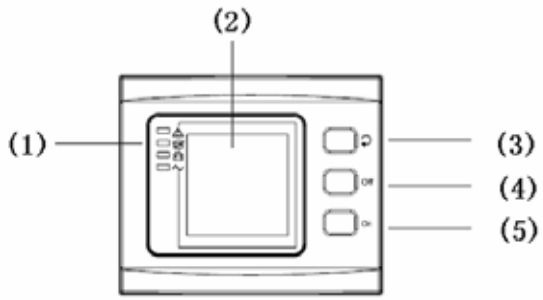


After changing the parallel system ID, the connection between Muser4000 and equipment might be interrupted. If it occurs, please re-connect in accordance with the instruction described before.

◆After setting the UPSes needed to be paralleled, power off all the UPSes. Connect all the UPSes according to “parallel cable installation”, and then power on the UPSes.

4.3 The Display

4.3.1 System LCD display



Overview of the operating panel of the UPS

（1）LED indicator （2）LCD Display （3）scroll button： enter to next item （4）OFF button （5）ON button

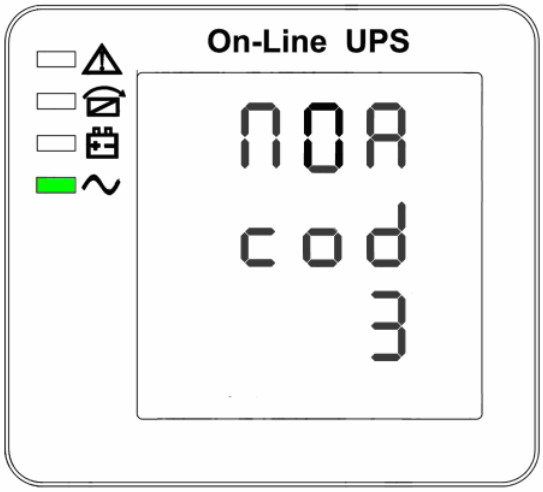
Introduction

CAUTION!
The display provides more functions than those described in this manual.

There are 15 interfaces available in the LCD display:

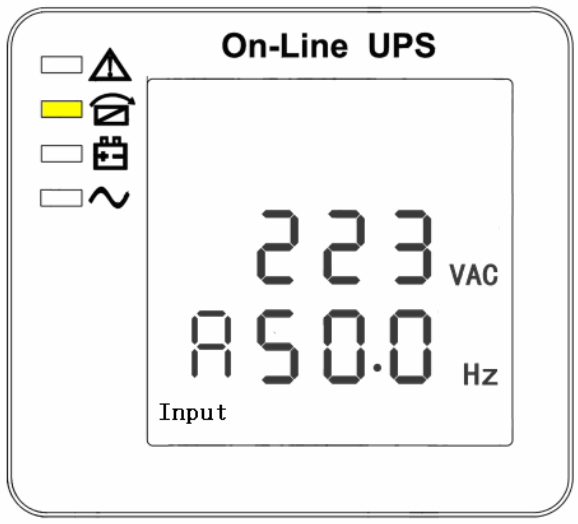
Item	Interface Description	Content Displayed
01	Input A(Input L1)	Voltage & Frequency
02	Input B(Input L2)	Voltage & Frequency
03	Input C(Input L3)	Voltage & Frequency
04	Bat. +	Voltage & Current
05	Bat. -	Voltage & Current
06	Output A(Output L1)	Voltage, Frequency & Load
07	Output B(Output L2)	Voltage, Frequency & Load
08	Output C(Output L3)	Voltage, Frequency & Load
09	Load A	Load
10	Load B	Load
11	Load C	Load
12	Total Load	Load
13	Temperature	Rectifier/Inverter Temperature
14	CODE	Operational status and mode
15	CODE	Alarm Code(Warming Message)

1) When the UPS is connecting with the Utility or Battery at cold start mode, it shows as drawing below:

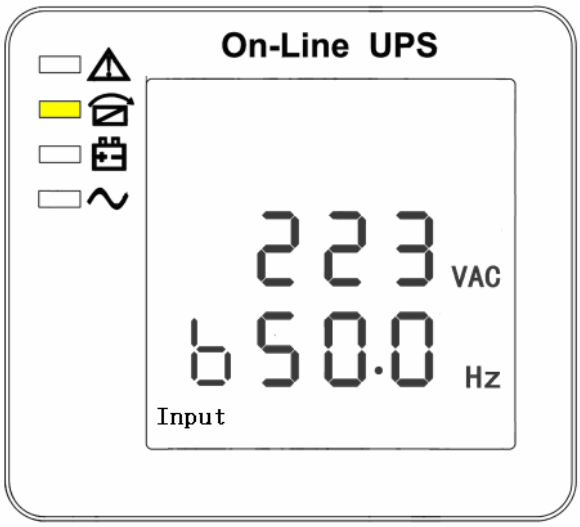


1.Operational Status and mode(When the UPS at single mode, it shows “NOA” or “ECO”, but If the UPS at parallel mode, it shows “PAL” instead.)

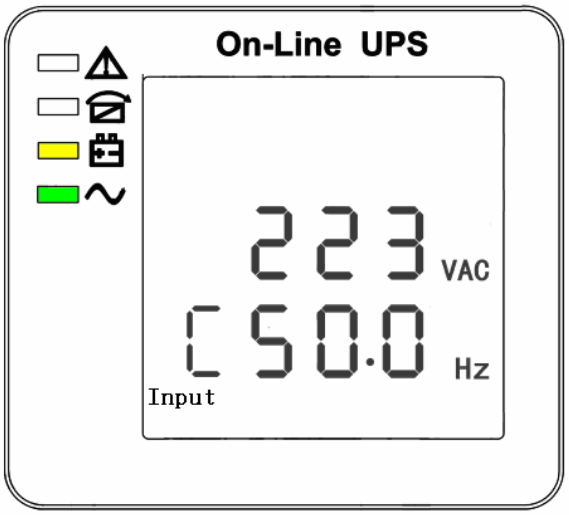
2) Press “scroll” button, the UPS goes to next page as shown below.



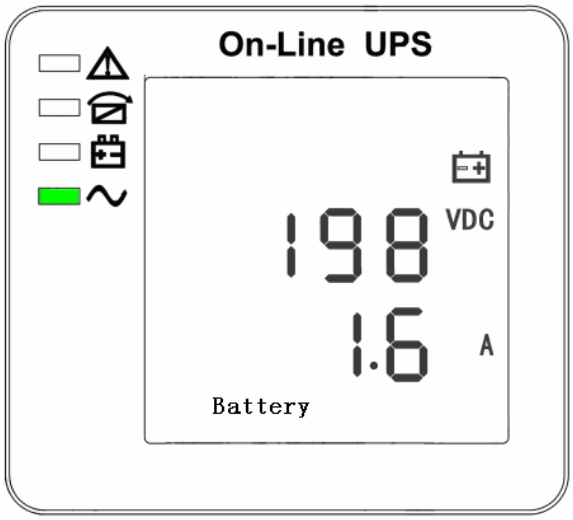
2.Phase A(L1) Input/Frequency



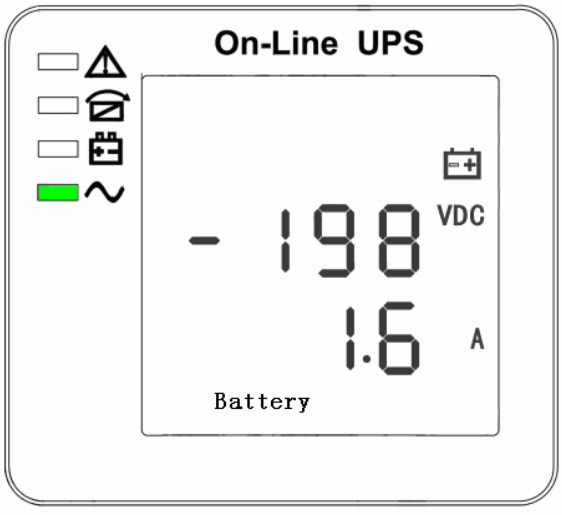
3. Phase B(L2) Input/Frequency



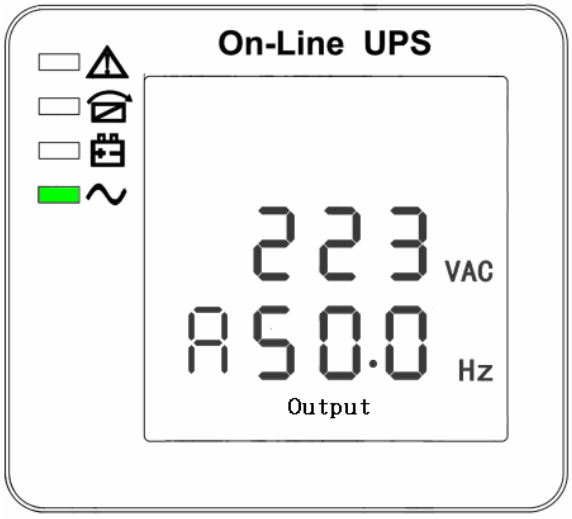
4. Phase C(L3) Input/Frequenc



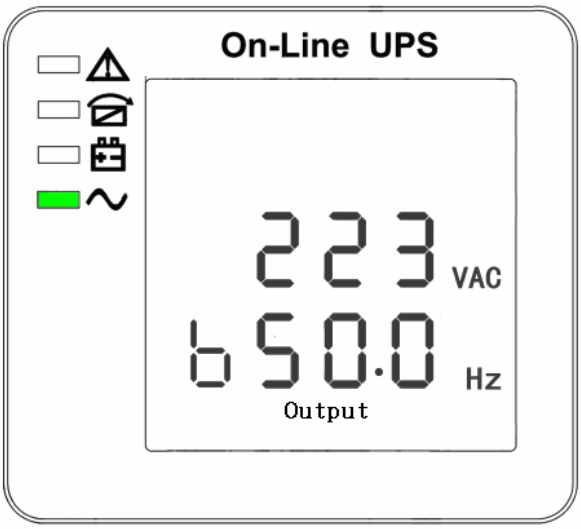
5. Bat +(Positive)



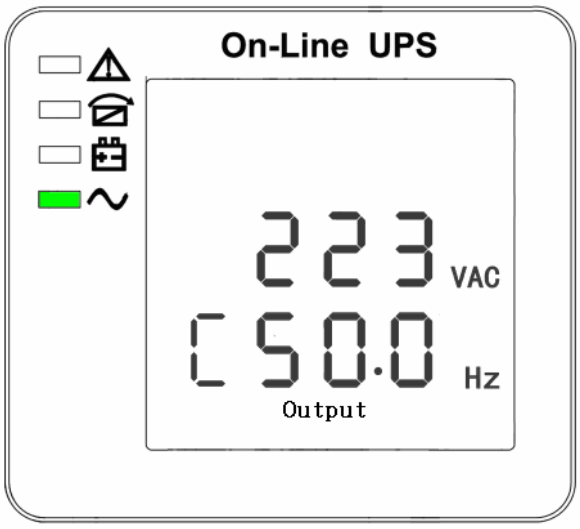
6. Bat –(Negative)



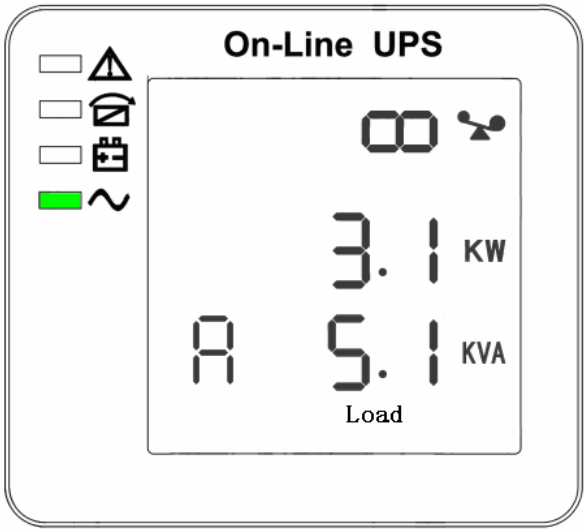
7. Phase A(L1) Output Voltage/Frequency



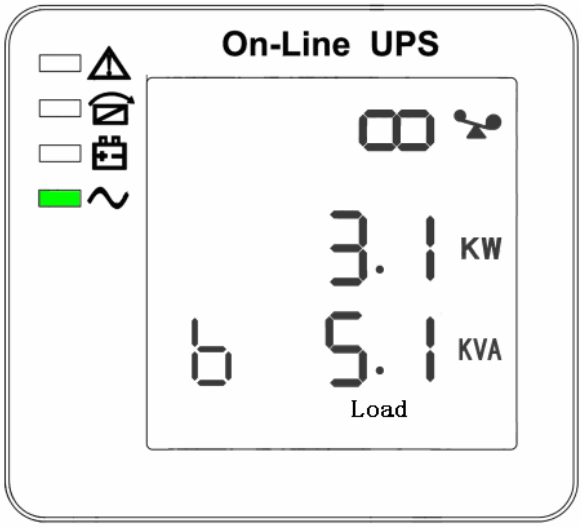
8. Phase B(L2) Output Voltage/Frequency



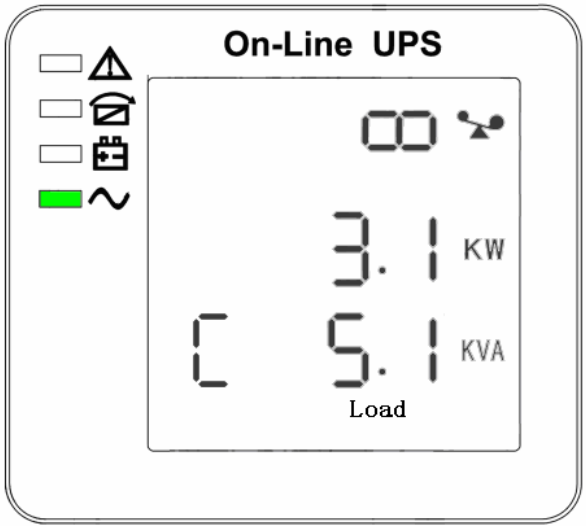
9.Phase C(L3) Output Voltage/Frequency



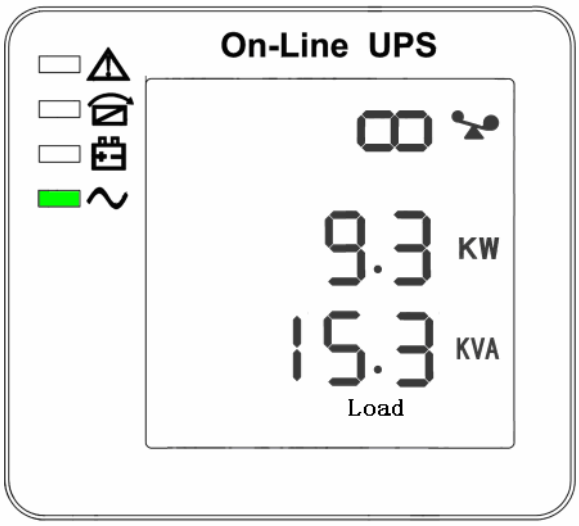
10. Phase A(L1) Load Capacity



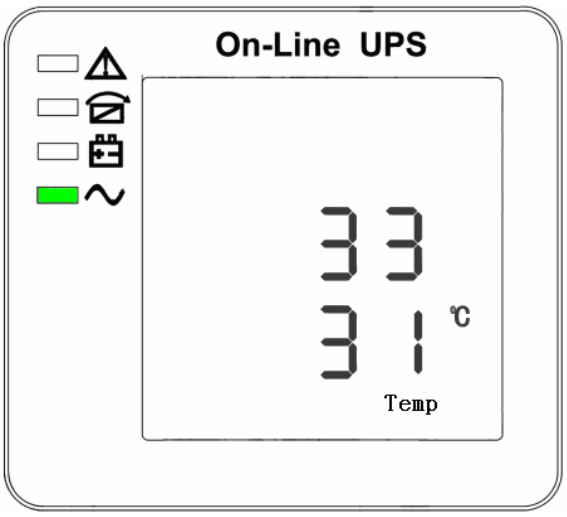
11. Phase B(L2) Load Capacity

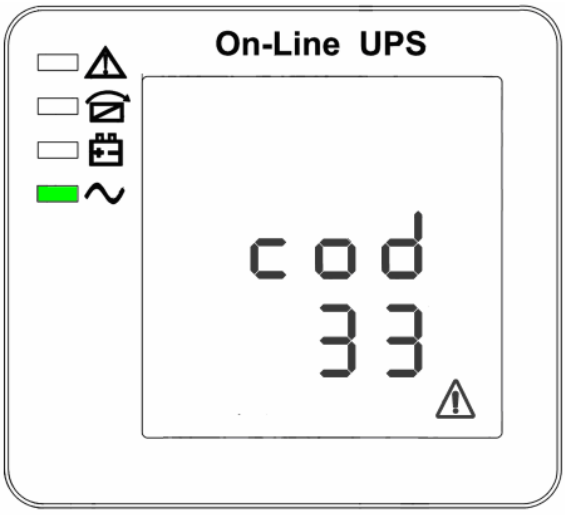


12. Phase C(L3) Load Capacity



13.Total Load Capacity

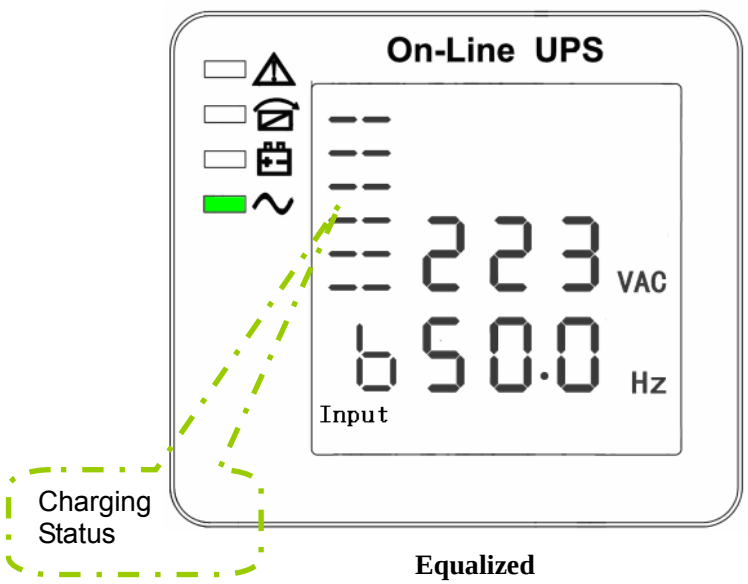




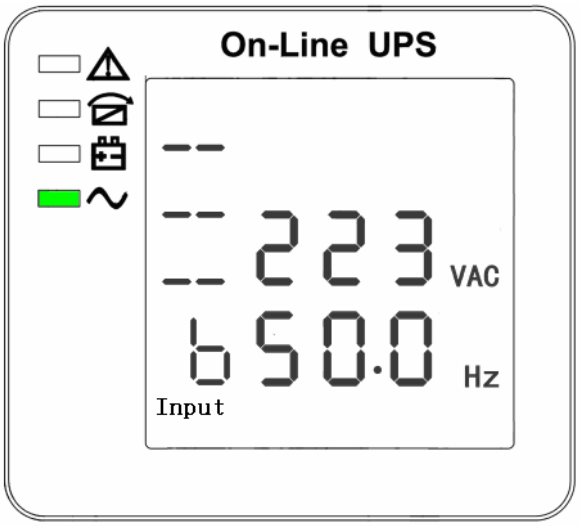
14. Internal temperature and ambient temperature

15.Alarm Code

The charging status can also be shown on the screen as below while the charger is on.



Equalized



Floating

3) Pressing “scroll” button, you may circulate all messages from the first one to the last one then returns back to the first one and vice versa.

4) All alarm codes are present when abnormal behavior(s) occur(s).

4.4 Display Messages/Troubleshooting

This section lists the event and alarm messages that the UPS might display. The messages are listed in alphabetical order. This section is listed with each alarm message to help you troubleshoot problems .

Display messages

Operational Status and Mode(s)

item	Content Displayed
1	Initialized
2	Standby Mode
3	No Output
4	Bypass Mode
5	Utility Mode
6	Battery Mode
7	Battery Self-diagnostics
8	Inverter is starting up
9	ECO Mode
10	EPO Mode
11	Maintenance Bypass Mode
12	Fault Mode

Alarm Information

Event log	UPS Alarm Warning	Buzzer	LED
1	Rectifier Fault	Beep continuously	Fault LED lit
2	Inverter fault(Including Inverter bridge is shorted)	Beep continuously	Fault LED lit
3	Inverter Thyristor short	Beep continuously	Fault LED lit
4	Inverter Thyristor broken	Beep continuously	Fault LED lit
5	Bypass Thyristor short	Beep continuously	Fault LED lit
6	Bypass Thyristor broken	Beep continuously	Fault LED lit
7	Fuse broken	Beep continuously	Fault LED lit
8	Parallel relay fault	Beep continuously	Fault LED lit
9	Fan fault	Beep continuously	Fault LED lit
10	Fan Power fault	Beep continuously	Fault LED lit
11	Auxiliary power fault	Beep continuously	Fault LED lit
12	Initializtion fault	Beep continuously	Fault LED lit
13	P-Battery Charger fault	Beep continuously	Fault LED lit
14	N-Battery Charger fault	Beep continuously	Fault LED lit
15	DC Bus over voltage	Beep continuously	Fault LED lit
16	DC Bus below voltage	Beep continuously	Fault LED lit
17	DC bus unbalance	Beep continuously	Fault LED lit
18	Soft start failed	Beep continuously	Fault LED lit
19	Rectifier Over Temperature	Twice per second	Fault LED lit
20	Inverter Over temperature	Twice per second	Fault LED lit
21	Input Neutral line missing	Twice per second	Fault LED lit
22	Battery reverse	Twice per second	Fault LED lit
23	Cable connection error	Twice per second	Fault LED lit
24	CAN comm. Fault	Twice per second	Fault LED lit

25	Parallel load sharing fault	Twice per second	Fault LED lit
26	Battery over voltage	Once per second	Fault LED blinking
27	Mains Site Wiring Fault	Once per second	Fault LED blinking
28	Bypass Site Wiring Fault	Once per second	Fault LED blinking
29	Output Short-circuit	Once per second	Fault LED blinking
30	Rectifier over current	Once per second	Fault LED blinking
31	Bypass over current	Once per second	BPS LED blinking
32	Overload	Once per second	INV or BPS LED blinking
33	No battery	Once per second	Battery LED blinking
34	Battery under voltage	Once per second	Battery LED blinking
35	Battery low pre-warning	Once per second	Battery LED blinking
36	Internal Communication Error	Once per 2 seconds	Fault LED blinking
37	DC component over limit.	Once per 2 seconds	INV LED blinking
38	Parallel Overload	Once per 2 seconds	INV LED blinking
39	Mains volt. Abnormal	Once per 2 seconds	Battery LED lit
40	Mains freq. abnormal	Once per 2 seconds	Battery LED lit
41	Bypass Not Available		BPS LED blinking
42	Bypass unable to trace		BPS LED blinking
43	Inverter on invalid		

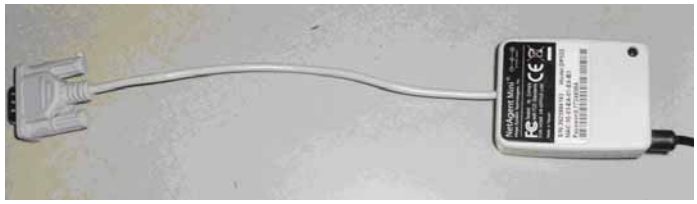
4.5 Options

CAUTION!
For network management configuration and use, refer to the separate user manual - Network Management Card with Environmental Monitor - shipped with the CARD.

SNMP card: external SNMP optional

- Connect the external SNMP adapter to the SNMP port indicated.
- tighten up the screws

The slot called SNMP supports the MEGAtec protocol. We advise that NetAgent II-3 port is also a tool to remotely monitor and manage any UPS system



the overview of the SNMP card

Appendix 1 Specifications

Capacity (VA/W)	UPS Module		10KVA/9KW, 15KVA/13.5KW, 20KVA/18KW
Input	Phase		3Phase/4Wires + Ground
	Rated Voltage		380/400/415Vac
	Voltage Range		208~478Vac
	Frequency Range		40~70Hz
	Power Factor		≥0.99
	Bypass Voltage Range		Max.voltage: +15%(optional +5%、+10%、+25%) Min. voltage: -45% (optional -20%、-30%) Frequency protection range: ±10%
	Current Harmonic		≤3(100% non-linear load)
Output	Phase		3Phase/4Wires + Ground
	Rated Voltage		380/400/415Vac
	Power Factor		0.9
	Voltage Precision		±2%
	Output Frequency	Utility Mode	±1%、±2%、±4%、±5%、±10% of the rated frequency(optional)
		Battery Mode	(50/60±0.2)Hz
	Crest Factor		3:1
	Transfer Time		Utility to Battery : 0ms Utility to bypass : 0ms (following)
	Overload Capacity		Load≤110%，60min，≤125%，last 10min，≤150%last 1min，≥150% shut down UPS immediately
	THD		≤2% with linear load ≤5% with non linear load
Efficiency			ECO mode≥98%;Normal mode≥92%
Comunication Interface	UPS module		RS232、RS485、SNMP card
Battery	Voltage		±192V\±204V\±216V\±228V\±240V DC ; battery quantity(optional)
	Charge Current(A)	UPS module	Maximum current 6A
	Backup time		Depends on the capacity of external batteries
Operating Environment	Temperature		0°C～40°C
	Humidity		0～95% non condensing
	Storage temperature		-25°C～55°C
	Altitude		< 1500m
Other	Unit Dimensions(W*H*D)	UPS module	443x131 x580mm
	Weight (Kg)	UPS module	10KVA: 26
			15KVA: 30
			20KVA: 31
Industry Standard			CE,EN/IEC 62040-2,EN/IEC 62040-1-1

Appendix 2 Problems and Solution

In case the UPS can not work normally, it might be in wrong installation, wiring or operation. Please check these aspects first. If all these aspects are checked without any problem, please consult with local agent right away and provide below informations.

（1） Product model name and serial number, which can be found in LCD display.

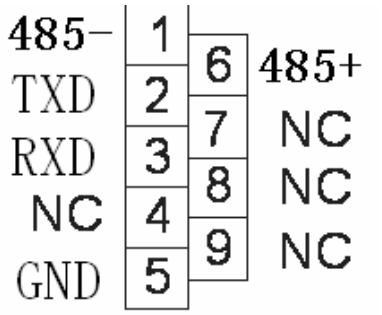
（2） Try to describe the fault with more details, such as LCD display info, LED lights status, etc.

Read the user manual carefully, it can help a lot for using this UPS in the right way. Some FAQ (frequently asked questions) may help you to troubleshoot your problem easily.

No.	Problem	Possible reason	Solution
1	Utility connected but the UPS can not power ON.	Input power supply is not connected; Input voltage low; The input swith of the module is not switched on .	measure if the UPS input voltage/frequency are within the window. Check if all modules input switched on
2	Utility normal but Utiltiy LED does not light on, and the UPS operates at battery mode	The input breaker of the Modules are not switched on; input cable is not well connected	Switch on the input breaker; Make sure the input cable is well connected.
3	The UPS does not indicate any failre, but output do not have voltage	Output cable does not well connected	Make sure the output cable well connected.
4	Battery LED is flashing but no charge voltage and current	Battery breaker does not switch on, or batteries are damaged, or battery is reversely connected. battery number and capacity are not set correctly.	Switch on the battery breaker. If batteries are damaged, need to replace whole group batteries, Connect the battery cables correctly; Go to LCD setting of the battery number and capacity, set the correct data.
5	Buzzer beeps every 0.5 seconds and LCD display “output overload” code 39	Overload	remove some load
6	The UPS only works on bypass mode	The UPS is set to ECO mode, or the transfer times to bypass mode are limited.	Set the UPS working mode to Single Module type(non-parallel) or to reset the times of transferring to bypass or re-start the UPS
7	Can not Black start	Battery switch is not properly closed； Battery fuse is not open； Or Battery low	Close the battery switch； Change the fuse； Recharge the battery
15	Buzzer sounds continuously, Fault LED lights up and the related code of “Rectifier/Inverter Out of order” or “Output Out of order” shown on the LCD screen.	UPS is out of order	Consult with your local agent for repair

Appendix 3 RS232 RS485 communication port definition

Definition of Male port :



Connection between PC RS232 port and UPS RS232 port

PC RS232 port	UPS RS232 port	
Pin 2	Pin 2	UPS send，PC receive
Pin 3	Pin 3	PC send，UPS receive
Pin 5	Pin 5	ground

Connection between the computer's RS485 port and UPS RS485 port.

PC（DB9 Male)	UPS（DB9 female）	Description
Pin 1	Pin 1	485 "-"
Pin 6	Pin 6	485 "+"

Available function of RS232

- ◆ Monitor UPS power status。
- ◆ Monitor UPS alarm info。
- ◆ Monitor UPS running parameters。
- ◆ Timing off/on setting。

RS-232 communication data format

Baud rate ---------- 9600bps
Byte length ---------- 8bit
End bit ---------- 2bit
Parity check ---------